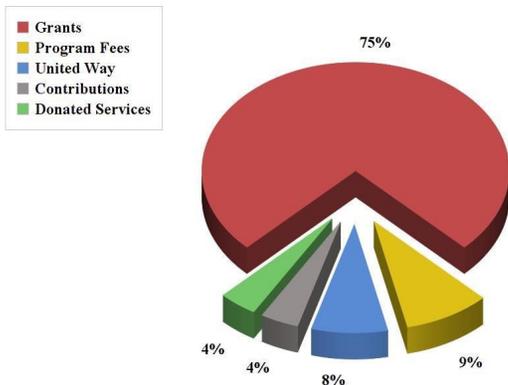
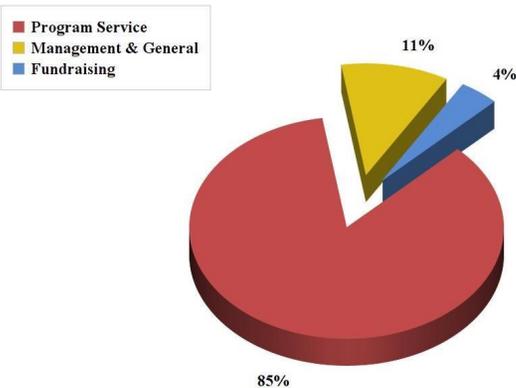


Fiscal Summary

Total Revenue and Supports = \$1,925,538



Total Expenses = \$1,852,014



85 cents of every \$1 directly supports program services!

Funding for Services

Illinois Department of Human Services
 U.S. Department of Housing & Urban Development (HUD)
 U.S. Department of Veteran's Affairs (VA)
 City of Peoria
 Heart of Illinois United Way
 Special Events
 Private Donations
 Corporations and Foundations

Our Mission

Turning Lives Around...

Our Vision

The South Side Office of Concern strives to provide people with the opportunity to help themselves toward self-sufficiency. We seek to be recognized by our consumers and the community as an organization of integrity and compassion, providing leadership and offering service.

We believe that the dedication and the collective abilities of staff and volunteers enable us to deliver service in an effective manner and to be responsive to the needs of our diverse community.

Our Values and Principles

Service
 Social Justice
 Dignity
 Empowerment
 Diversity
 Integrity



Accreditation for Case Management/Service Coordination and Supportive Living



South Side Office of Concern



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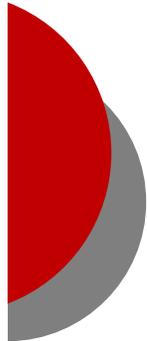


2015 Year in Review Annual Report and Summary of Services



Turning Lives Around

Turning Lives Around...



Supportive Housing

SSOC's supportive housing programs serve homeless individuals and families with disabling conditions. The overarching goals are to maintain residential stability; increase skills and/or income; and increase self-sufficiency.

During 2015, SSOC provided housing to:

- **197** adults
- **24** children
- **83** homeless veterans

94% were housed for at least one year

89% of those in transitional housing secured permanent housing

88% of those who left permanent housing transitioned to other permanent housing and did not return to homelessness

Employment Services

SSOC's Employment Services specifically serves families currently receiving Temporary Assistance to Needy Families (TANF). The program allows the family to continue receiving assistance while helping them prepare for, find and keep competitive employment.

409 served **93%** female **7%** male

- **169** were placed into host work sites
- **66** obtained employment

Behavioral Health Services



Community and on-site services and supports are provided for persons with acknowledged mental, social or physical disabilities. Services are individually tailored to assist people in achieving and maintaining rehabilitative, resiliency and recovery goals. These services consist of therapeutic interventions that facilitate illness self-management, skill building, identification and use of natural supports, and use of community resources.

During 2015, SSOC provided behavioral health services to **228** persons.

- **88%** were compliant with health improvement goals
- **93%** maintained and/or demonstrated progress in functionality or self-sufficiency

Consumer Satisfaction



SSOC's Consumer Satisfaction survey process considers 12 indicators that assess both satisfaction with services, as well as, the consumers' quality of life. **90%** of our consumers expressed overall satisfaction as "excellent", "very good" or "good".

82% of our consumers indicated that they "agree" or "strongly agree" that they can deal with their problems more effectively.

Achievements in Ending Homelessness



- An expansion was completed at New Hope Apartments, increasing the available units of housing for homeless adults with disabilities from 79 to 84.
- Capital financing was secured to finalize the purchase of the properties assumed by SSOC when the YWCA Peoria declared bankruptcy - paving the way for improvement and development at the Glendale Commons supportive housing site.
- In August of 2015, a ground breaking was held at Glendale Commons for the construction of a duplex and a 14 unit apartment building, increasing the available housing for homeless single adults, couples and families from 12 to 28 units.
- SSOC launched the first homeless outreach program in the area. The goal of the PATH (Projects for Assistance in Transition from Homelessness) program is to help those who are homeless and have a mental health or substance abuse issue find safe housing, meet daily living needs and access the care and services that can improve their daily lives.

